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# "Squashing the Rumor Mill" Support Resources

#### **Overview**

Volunteers can have a positive role in helping youth handle rumors with confidence. These strategies help volunteers address concerns constructively and foster a respectful, supportive environment where positive communication thrives.

# Do's and Don'ts When Youth Shares Concerns

#### Do's

- Listen without judgment
- Help youth focus on facts
- Encourage direct but respectful communication
- > Reinforce positive behaviors publicly

#### Don'ts

- Repeat rumors
- > Shame youth for reacting emotionally
- Overreact or take sides

# Three Steps to Respond

Provide youth with the following three step process to help them handle rumors that are shared with them:

- > Pause and avoid responding impulsively:
  - Take a deep breath. You don't have to respond right away. Try to stay calm.
- > Check the facts by asking yourself:
  - o Is this true?
  - O Who told you and why might they say it?
- > Respond or move on:
  - Speak up or decide if it is not worth the energy to respond.
  - If it is important to respond, speak up respectfully. It not, let it go and say focused on your goals.

# Sample "I" Statements

To help youth build confidence in responding to rumors help them practice different "I" statements and share sample statements they can use such as:

- > "I heard something that isn't true, and it's been bothering me."
- > "I worked really hard on my project, and I'd like people to ask me directly if they have questions."
- > "I know the truth, and I'm going to keep doing my best."

# To contact an expert in your area, visit extension.msu.edu/experts or call 888-MSUE4MI (888-678-3464)

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